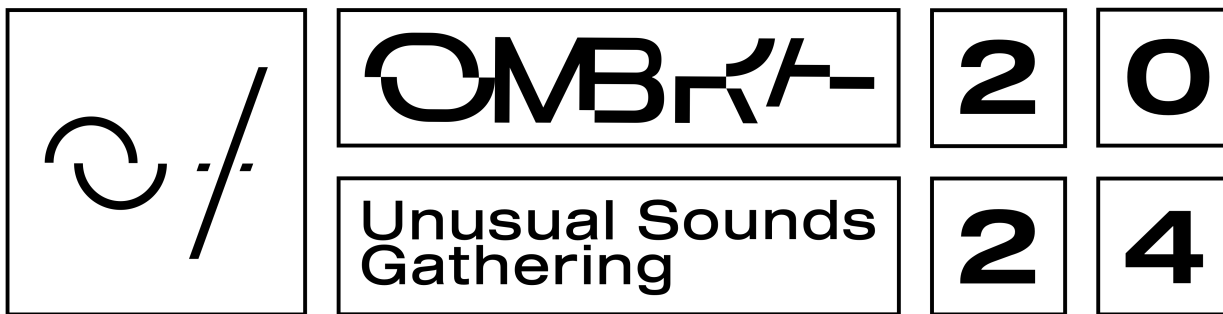




Ombra Festival SL, Rambla Catalunya 91-93, 4art 3^a, 08008 Barcelona

OMBRA ESPAI SEGUR

Protocol for the Prevention and Response to Gender-Based Violence at OMBRA FESTIVAL

Introduction

OMBRA FESTIVAL is a cultural and artistic event dedicated to promoting diversity, inclusion, and respect for all gender identities and sexual orientations. In a world where gender-based violence and misogynistic harassment remain a concerning reality, the festival is firmly committed to creating a safe and welcoming space for all attendees. With this protocol, we commit to ensuring the safety and well-being of everyone, especially those who belong to the LGTBI+ community.

Gender-based violence stemming from a lack of respect for diversity is a complex social issue that affects millions of people around the world, and it is the responsibility of all of us to work together to eradicate it. OMBRA FESTIVAL aims to be a violence-free space where everyone can enjoy music and art without fear of discrimination or aggression. Our mission is to transform the festival into an example of coexistence, where mutual respect and solidarity are the fundamental pillars.

To achieve this objective, we have established a series of measures to prevent gender-based violence and to respond effectively to any incidents that may occur. We believe that awareness is key; therefore, throughout the festival, we will conduct information and training campaigns aimed at both staff and attendees. Additionally, we will ensure access to psychological and legal support resources; we do not want anyone to go through this experience alone.

At OMBRA FESTIVAL, we want every attendee to feel empowered to express themselves freely and enjoy the activities without fear. This means creating an environment where the voices of LGTBI+ individuals and all vulnerable people are heard and respected. Our commitment extends beyond the duration of the festival, reflecting our willingness to foster a broader cultural change. Thus, OMBRA FESTIVAL becomes a platform for advocacy and visibility, as well as a space to promote values of equality, respect, and solidarity among all participants.

For us, diversity is a wealth and a heritage that must be protected and celebrated. We want every person attending the festival to do so with the confidence that their needs will be met and that their well-being is our priority. OMBRA FESTIVAL is not just an event; it represents a movement committed to building a fairer and more equitable society. It is a place where music and art unite for the defense of human rights and the fight against gender-based violence. We want to guarantee a space free of fears and violence.



I am the victim

If you find yourself in an emergency situation or feel that you or your group may be in danger, here are the steps to follow:



Are you in an emergency situation?

- **Call immediately:**
 - **112:** Emergencies
 - **091:** National Police
 - **062:** Civil Guard
 - xxxxxxxxxxxxxxxx WHATSAPP DE SUPORT I DE INFO DE OMBRA FESTIVAL



Use ALERTCOPS app

- If you cannot make a call, download the ALERTCOPS app, which allows you to send an alert signal to the police with your geolocation.
-  **Go to a pharmacy:** A recent initiative has been implemented so that your neighborhood pharmacy is a safe place to request qualified information, provided by professionals.



Do you live with or come with your aggressor?

- **Call 016** to get information about the available services that can support you in your decision.
-



Ask for help

- If you feel that the time has come to end the situation of violence:
 - **Call 016** or send a WhatsApp to the number **600 000 016**.
 - **Call** the Women's Helpline for those in situations of violence: **900 900 120**
 - **If you feel violated and want to activate our protocol**, go to the **Ombra Stage Bar, the cloakroom, or the entrance control** and say **"I want to talk to Angela"** and we will take care of both your safety and monitoring, as well as managing the situation. You will be in a controlled and secure environment.



Other help channels

- In addition to the police and/or Civil Guard, you can contact women's and feminist organizations, NGOs, and Women's Information Centers.
- **+ TOOLS AND IMPORTANT INFORMATION about gender-based violence and LGTBIfobia and recommended procedures in these cases:**
 - [Guia d'actuació davant les violències sexuals](#)
 - [Protocols, models i altres eines](#)
 - [Protocol "No Callem"](#)

- [Guia d'autoajuda per a dones víctimes d'una agressió sexual recent](#)
-

If someone in YOUR CLOSE ENVIRONMENT is a victim



There are different resources you can turn to:

- Gender-Based Violence Helpline: **016**
- WhatsApp: **600 000 016**
- Email: **016-online@igualdad.gob.es**
- XXXXXXXXXXXXXXXX **WHATSAPP OMBRA FESTIVAL INFO**



Access the municipality, province, or Autonomous Community services.

- There are many resources available, such as women's associations, NGOs, entities, and specialized social services..



DO YOU WANT TO SHARE INFORMATION WITH HER OR HIM?

- Find a moment when she or he is alone or away from their aggressor and, calmly and empathetically, convey to them that you are and will be there for them.
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Have you experienced sexual violence?

IF YOU ARE IN DANGER

- **Call 112** and request **police protection**.



*You will be offered **psychological, social, and legal support**. These types of crimes are only prosecuted if the victim files a complaint.*

Emergency medical service reference

C/ Villarroel, 170. 08036 Barcelona telèfon: 932 275 400 (extension 2137)

WE RECOMMEND THAT WHILE YOU MAKE YOUR DECISION, AND WHATEVER YOUR FINAL DECISION IS ABOUT REPORTING OR NOT, TRY NOT TO DESTROY ANY POSSIBLE INCRIMINATING EVIDENCE (IN CASE YOU CHANGE YOUR MIND LATER IF YOU DECIDE NOT TO REPORT IT INITIALLY).

SILENT ACTIVATION and/or report and SAFE SPACE location

At OMBRA FESTIVAL, there are three points where attendees can activate the OMBRA SAFE SPACE protocol; you just have to say that you want to talk to "Angela." You don't need to explain any more because we will help you.

YOU CAN ACTIVATE OUR SILENT PROTOCOL / REPORT AT LOCATIONS 1, 2 & 3:

1. ACCESS AND EXIT CONTROL (SAFE SPACE LOCATION)
2. CLOAKROOM
3. BAR AT MAIN STAGE (OMBRA STAGE BAR)



CONTACTS OF INTEREST THAT CAN BE VERY USEFUL TO YOU

EMERGENCY MEDICAL SERVICES

Hospital Clínic de Barcelona

Servei mèdic d'urgència de referència

C/ Villarroel, 170. 08036 Barcelona telèfon: 932 275 400 (extensió 2137)

POLICE AND JUDICIAL SERVICES (PROCESSING OF THE COMPLAINT, INFORMATION, AND LEGAL ADVICE)

Mossos d'Esquadra (CATALUNYA POLICE)

Oficines d'Atenció a la Víctima del Delicte - TEL: 112

Guàrdia Urbana de Barcelona (BARCELONA POLICE)

TEL: 092

Court 24 HOURS

Gran Vía de les Corts Catalanes, 111. Edifici I. 08075 Barcelona. TEL: 93 554 86 42

Il·lustre Col·legi d'Advocats de Barcelona (ICAB) - LAWYERS

C/ Mallorca, 283 - 08037 Barcelona Telèfon: 93 496 18 80

Victim Support Office (OAVD)

Free service dependent on the Department of Justice of the Generalitat de Catalunya that offers attention, support, and advice to individuals affected by a crime.

Gran Via de les Corts Catalanes, 111. Edifici I. planta 3ª pl. 08075 Barcelona. Telèfon: 900 12 18 84

Legal Guidance Service (SOJ)

Public and free personalized support service funded by the Department of Justice, Rights, and Memory, through the Secretariat for Justice Administration.

Criminal Technical Advisory Team (EATP)

Team of professionals from the Department of Justice of the Generalitat de Catalunya specialized in assessing psychological damage in crime victims. It is a free service that prepares expert reports at the request of the judge.

<http://www.justicia.gencat.cat>

Gran Via de les Corts Catalanes, 111. Edifici P, 5ª pl. TEL: 93 554 86 52

SPECIALIZED MUNICIPAL SERVICES

[BCN Antimasclista](#) | [Dones i feminismes](#) | [Ajuntament de Barcelona](#)

Information and Attention Points for Women (PIAD). City Council of Barcelona

The Information and Attention Points for Women (PIAD) are public, free, and confidential services of the City Council of Barcelona that provide information, advice, and guidance to women in various areas. They also offer free psychological support and legal advice services.

The service operates by appointment, which can be made by calling 900 922 357.

Social Emergency and Urgency Center of Barcelona (CUESB)

Municipal service for urgent social assistance outside the usual hours of the city's other social services.

C/ Llacuna, 25. 08005 Barcelona. Phone: 900 703 030. Opening hours: 24 hours.

Service for Attention, Recovery, and Reception (SARA)

Municipal service providing comprehensive assistance to women, children, and adolescents in situations of gender-based violence, as well as to people in their close environment directly affected by this violence.

C/ Marie Curie, 16. 08042 Barcelona. Phone: 93 291 59 10.

Center for Masculinities (PLURAL)

Plural offers various services to professionals in our city with the aim of promoting more egalitarian and respectful relational models and combating gender-based violence.

Avinguda del Marquès de l'Argentera 22. Phone: 93 349 16 10.

LGTBI Center

The LGTBI Center of Barcelona is the reference facility on LGTBI issues (Lesbians, Gays, Trans, Bisexuals, and Intersex). It offers information, guidance, and direct assistance services.

Carrer del Comte Borrell, 22, 08015 Barcelona. Phone: 938 80 51 11.

ASSOCIATIONS AND FOUNDATIONS

Association for Assistance to Women Victims of Sexual Assault (AADAS)

Psychological and legal support. Phone: 93 487 57 60. Telèfon: 93 487 57 60 <http://www.aadas.org>

Women Lawyers Association

Legal advice for women. Telèfon 933 22 06 17

<https://donesjuristes.cat/>

Ca la Dona

Information and resource space, a feminist consultancy for legal, social, and personal guidance.

646 35 58 64 <https://caladona.org/>
